If a parent has a concern to discuss with the coach, the following procedure should be followed:

- Think about the expected outcome as a result of the meeting.
- Schedule time to visit with the coach face to face, in private. These conversations should never take place in public, at practice, at a contest, or performance.
- If the coach cannot be reached, call the athletic director and ask him or her to set up a meeting with the coach for you.
- Stick to discussing the facts as you understand them.

*East High School* 433-2400  
*West High School* 433-2700  
*Bunger Middle School* 433-2550  
*Central Middle School* 433-2100  
*Hoover Middle School* 433-2830  
*GW Carver Academy* 433-2500

**Procedure to follow if the meeting with the coach does not resolve the issue**

Call the athletic director at your student-athlete’s school. He/she will set up a meeting for you and your student-athlete to discuss the situation. At this meeting, the appropriate next steps can be determined.

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**Waterloo Community Schools**

**Parent/Coach Communication**

*Philosophy for athletic/activity programs*

The athletic/activity programs of the Waterloo Community Schools shall be a program that provides competitive and non-competitive activities that teach and support educational values such as leadership, discipline, pride, unity, self-esteem, dedication, teamwork, sportsmanship, and coping skills.

The programs should enhance academic performance while providing for many ability levels among student-athletes. The athletic/activity programs support the educational philosophy of the Waterloo Community Schools.
Parent/Coach Relationship

Both parenting and coaching are extremely difficult vocations. By establishing an understanding of each position, we are all better able to accept the actions of the other and provide greater benefit to students. As parents, when your student-athlete becomes involved in our programs, you have a right to understand what expectations are placed on them. This begins with clear communication from the coaches.

Communications coaches expect from players

- Notifications of any schedule conflicts well in advance
- Specific concerns regarding a coach’s philosophy, expectations and determination of playing time
- As a student-athlete becomes involved in the athletic programs at the high school, they will experience some of the most rewarding moments of their life. It is important to understand that there may also be times when things do not go the way you or your student-athlete would prefer. At these times, discussion with the coach is encouraged.

Communication you should expect from your student-athlete’s coach

- Clear expectations from the coach regarding your student-athlete as well as for the entire team
- Location and time of all practices and contests
- Team requirements (fees, special equipment, off-season conditioning)
- Procedure regarding any injury that might occur
- Communication regarding your student-athlete’s progress

Appropriate parent concerns to discuss with the coach:

- The treatment of your student-athlete
- Ways to help your student-athlete improve
- Concerns about the behavior of your student-athlete
- Illness or injury of your student-athlete

Issues NOT appropriate for discussion with the coach:

- How much each student is participating and the role they have
- Team strategy
- Play calling
- Any situation that deals with other students

Parental Concerns

The Waterloo Community School district encourages all students to be involved in athletics/activities. Coaches are professionals and make judgment decisions based on what they believe to be the best for all student-athletes involved.

There are situations that may require a conference between the coach and the parent. These meetings are encouraged. It is important that both parties involved have a clear understand of the other’s position. When these conferences are necessary, the procedures listed on the back of this brochure should be followed to help promote resolution.

To discuss a concern or troubling issue, please schedule an appointment with the coach. If you are unable to do this, please contact the building athletic director and he/she can help facilitate a meeting.