



FIRSTview

PARENT LETTER TEMPLATE

PLACE ON SCHOOL LETTERHEAD

Non Kajojo Parent:

Ilo am jerbak wot ibben rein rej letok ialen ajiri rien ikijien bus, First Student, Waterloo Schools ej bojak in lelontak FirstView, juon wawien am lale bus eo an ajiri eo nejim ebed ia im am kenono ibben ritor eo an bus eo waan ajiri eo nejim ilo telephone ak computer ko.

- **Live Tracking**

Screen in lale map ne an FirstView ej kalikaar ia eo bus eo ej bed ie kab jikin ektak/ekto eo an bus eo an ajiri eo nejim ilo kajojo jibbon kab relap. FirstView enej barienwot kalikaar ke dredrelok an bus eo komane bojak eo an ilo jikin bus eo.

- **Customizable Bus Proximity Notifications**

Ilo FirstView, komaron komane geofence ne turin wot ijo kwoj jokwe ie im bwe ne ebaak an tobar woj bus eo enej koman juon kajela non kom. Komaron jonne geofence kab jeneji awa in alaam ko, melelein ke parent ro rej make control e kajela ko aer. Jekdron kajela in ako kem ej kajitok bwe ajiri eo en bed naboj in jikin bus stop eo aer 10 minute mokta jen awa eo emoj karok bwe bus eo en tobar e naboj in jikin bus eo

- **Custom Alerts and Messages**

Koman bwe kajela ko ren push ak email ne bus eo an ajiri eo nejim ebed iloon geofence eo. Komaron limit laptata jilu email (koba email eo am) non loe kajela ko kajojo. Wawien in emman non bubu/jimma ro kab ro rej bok edrro in ajiri ro!

- **Multi-Stop View**

Komaron track e bus eo an aolepen ajiri eo/ro nejim ilo am kajerbal e FirstView. Komaron kajerbal juon color non kajojo ajiri, im non kalikaar ialan bus eo an ajiri eo enej enoot color eo an ajiri eo.

- **Secure and Easy Access**

Ej aikwuj wor juon password non komane account eo am ibben FirstView. Im bwe kwon maron in loe bojak eo an ajiri eo nejim! Code kien enej alikaar jen mwen jikuul/district eo.

- **Dedicated Customer Support**

Kem eh non am jiban kom. Jekdron ne ej non kwalok aban ko ilo am ijino ibben FirstView, ebwod data eo kwoj lale ak ewor am naan non jiban non kakomanman lok FirstView, jekonan ron ken aolepier!

Tobar FirstView Monday – Friday:

- Komaron call e toll-free numba eh 888-889-8920 jen 7:00 jibbon EST non 5:00 jota EST
- Email Customer Support ilo support@firstviewapp.com
- Kajerbale button eh “✉” ilo app en non kwalok ta ko remman kab nana ilo app en



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Non meele ko relaplok im non download app in, jouj im etal non www.firstviewapp.com.

Sincerely,
First Student